



# CBAI'S MONTHLY EDUCATION UPDATE

## August & September 2024

### **August 18 – August 24, 2024**

**Monday, August 19, 2024**

[Ten Junk Fee Mistakes to Avoid \(Webinar\)](#)

**Tuesday, August 20, 2024**

[Opening Deposit Accounts Online: Rules, Risks & Best Practices \(Webinar\)](#)

**Wednesday, August 21, 2024**

[Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court? \(Webinar\)](#)

**Thursday, August 22, 2024**

[Recognizing Employment Law Red Flags: Supervisor Training \(Webinar\)](#)

### **August 25 – August 31, 2024**

**Tuesday, August 27, 2024**

[Changing or Closing Deposit Accounts for Consumers & Businesses \(Webinar\)](#)

**Wednesday, August 28, 2024**

[Capital Planning in Uncertain Times \(Webinar\)](#)

**Thursday, August 29, 2024**

[Common Problems in Opening Accounts & Lending to Trusts \(Webinar\)](#)

**Friday, August 30, 2024**

[FDIC Updates: Signage, Trust Account Insurance & Advertising Requirements \(Webinar\)](#)

### **September 1 – September 7, 2024**

**Tuesday, September 3, 2024**

[Proper Handling of Government Reclamations & Garnishments \(Webinar\)](#)

**Wednesday, September 4, 2024**

[Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More \(Webinar\)](#)

**Thursday, September 5, 2024**

[Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Business Records \(Webinar\)](#)

### **September 8 – September 14, 2024**

**Monday, September 9, 2024**

[CFPF Enforcement Actions: Lessons Learned \(Webinar\)](#)

**Wednesday, September 11, 2024**

[Check Fraud & Scams \(Webinar\)](#)

**Thursday, September 12, 2024**

[Banking Ethics, Conflicts of Interest & Compliance for Staff \(Webinar\)](#)

### **September 15 – September 21, 2024**

**Monday, September 16, 2024**

[Conducting a BSA Audit \(Webinar\)](#)

**Tuesday, September 17, 2024**

[New Required Minimum Distribution Regulations, Effective January 1, 2025 \(Webinar\)](#)

[Unpacking E-SIGN Compliance for Loans & Deposit Accounts \(Webinar\)](#)

**Wednesday, September 18, 2024**

[Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers \(Webinar\)](#)

**Thursday, September 19, 2024**

[Debt Service Coverage Calculations in Underwriting \(Webinar\)](#)

FOR MORE INFORMATION CONTACT THE EDUCATION DEPARTMENT AT 800.736.2224



# CBAI'S MONTHLY EDUCATION UPDATE

## August & September 2024



**Thursday, September 19, 2024 –  
Saturday, September 21, 2024**

[CBAI's 50<sup>th</sup> Annual Convention & Exposition  
Crowne Plaza, Springfield, IL](#)

[Download the Exhibitor Application](#)

[View video message featuring CBAI's  
Chairwoman, Sheila Burcham & CBAI's  
Special Events Chairman, Patrick McShane](#)

**September 22 – September 28, 2024**

**Monday, September 23, 2024**  
[Preventing & Addressing Crime: Cyber, Human  
Trafficking & Disaster Relief \(Webinar\)](#)

**Tuesday, September 24, 2024**  
[Common Mistakes in Consumer Collection  
\(Webinar\)](#)

**Wednesday, September 25, 2024**  
[Avoid Adverse Action Danger Zones:  
Requirements & Responsibilities After Loan  
Origination \(Webinar\)](#)

**Thursday, September 26, 2024**  
[Top Ten: Focusing on the TRID Issues that  
Matter Most \(Webinar\)](#)

### **On-Demand Recorded Sessions Available:**

[ACH for Beginners](#)

*Available through December 31, 2024*

[Call Report Preparation](#)

*Available through December 31, 2024*

[CBAI Bank Operations Bootcamp](#)

*Available through December 31, 2024*

[CBAI's 2024 Cybersecurity Conference](#)

*Available through December 31, 2024*

[CBAI's 2024 Harassment Prevention Training](#)

*Available through December 31, 2024*

[CBAI's 2024 Security Workshop](#)

*Available through December 31, 2024*

[Create & Coach Engaging Conversations in the  
Branch](#)

*Available through December 31, 2024*

[Executive Leadership Academy](#)

*Available through May 7, 2025*

[Loan Documentation for Administrators & Lenders](#)

*Available through December 31, 2024*

[Loan Participations for Community Banks](#)

*Available through December 31, 2024*

[Marketing Artificial Intelligence Seminar](#)

*Available through December 31, 2024*

[Trust 101: Fiduciary Essentials](#)

*Available through December 31, 2024*

[Past Six Months of On-Demand Webinars](#)

**FOR MORE INFORMATION CONTACT THE EDUCATION DEPARTMENT AT 800.736.2224**